

To whom it may concern

I have know Ian Barkley for 12 years initially as a work colleague and latterly as a friend.

Ian is one of the most dedicated, hard working and helpful people I've had the pleasure of working with in any capacity. He is also compassionate, considerate, kind and never misses the opportunity to help others.

During lockdown when we were working from home in very difficult and trying circumstances it was Ian who kept me going. I had recently joined the team and he was so helpful and motivating in helping me with tasks I hadn't been fully trained on. Ian would be my go to person for any work related problem and he never let me down.

When covering the team duty phone others both internal and external callers also spoke highly of Ian regarding his wide knowledge and help in getting the job done to a high standard.

During the Pandemic Ian was asked by the then manager to keep the team running smoothly as the manager needed to shield at home, he allocated out the incoming work in accordance with the weekly pay cycles to ensure that care homes and providers were paid in a timely manner and if needed he was always at the end of a phone line or Teams call with friendly help and advice.

Ian is the type of person you can count on to keep a cool head in any stressful situation, and his positive attitude is contagious.

Based on such experiences, I feel confident in endorsing Ian.

Please feel free to contact me for more details, if needed

Sincerely

Christine Lovett

07984 053168

1chris.lovett@gmail.com